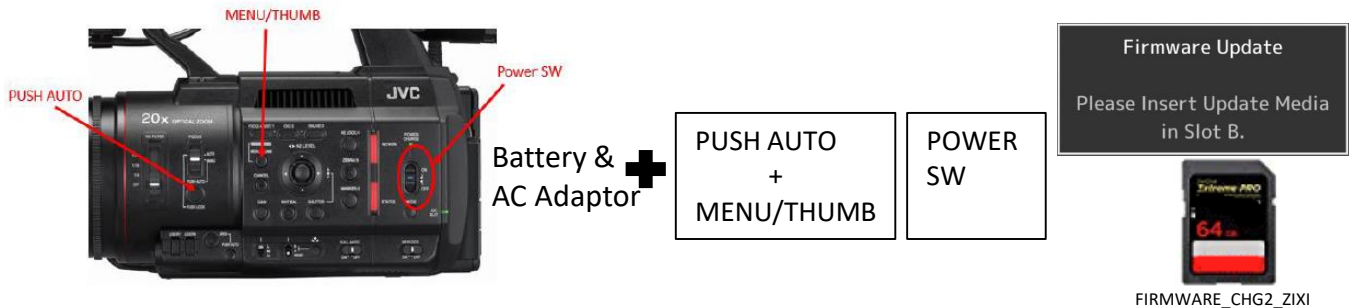## Procedure to restore Zixi Protocol:
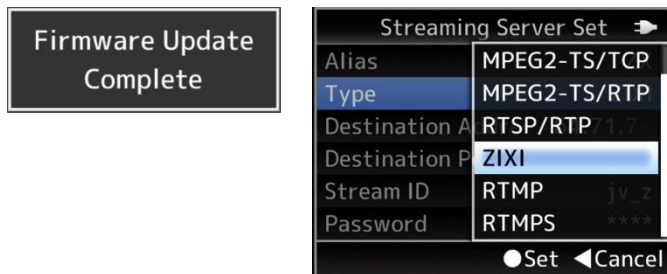

On GY-HC550U/HC500SPCU

1. Copy activation file FIRMWARE_CHG2_ZIXI to a blank SD/SDHC/SDXC card.
2. Connect both the battery and AC adaptor.
3. While camera is powered off, press and hold PUSH AUTO + MENU/THUMB buttons together.

Battery & AC Adaptor ➕

| PUSH AUTO + MENU/THUMB | POWER SW |

Firmware Update

Please Insert Update Media in Slot B.

FIRMWARE_CHG2_ZIXI

5. Turn on the power and keep holding the 2 buttons until the message "Please Insert Update Media in Slot B" appears. Insert SD card to Slot B and update starts.
6. When Firmware Update Complete is displayed, eject SD card and momentarily remove both battery and AC adaptor to reset power.
7. When power is reapplied, verify Zixi is present from Menu > Network> Live Streaming > Streaming Server > Live Streaming Set > Server1 > Type. (Note: Both Zixi and SRT protocols cannot coexist in the same camera)

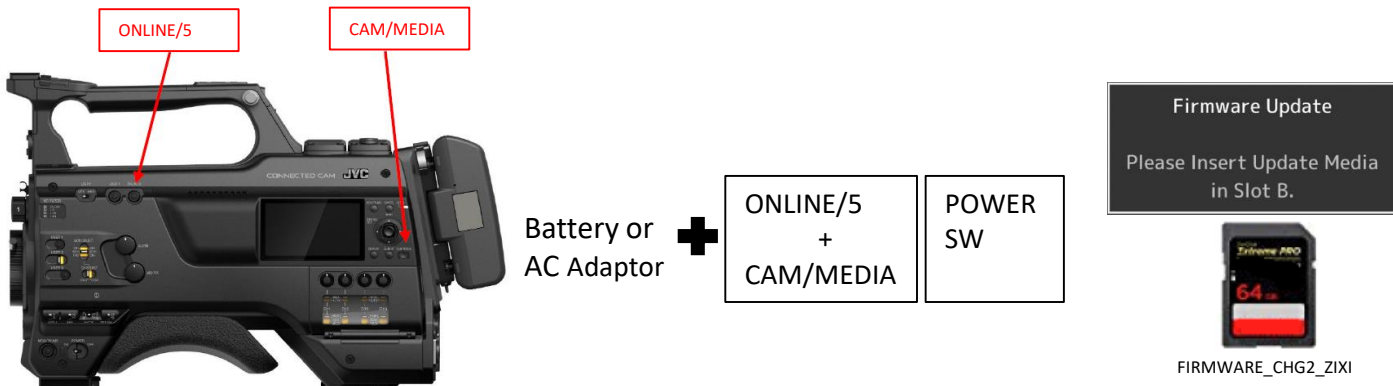**Firmware Update Complete**

Streaming Server Set	
Alias	MPEG2-TS/TCP
Type	MPEG2-TS/RTP
Destination A	RTSP/RTP
Destination P	ZIXI
Stream ID	RTMP
Password	RTMPS
	●Set ◄Cancel

Procedure to restore Zixi Protocol: ![ZIXI logo]

On GY-HC900U

1. Copy activation file FIRMWARE_CHG2_ZIXI to a blank SD/SDHC/SDXC card.
2. Connect AC adaptor or battery.
3. While camera is powered off, press and hold ONLINE/5 + CAM/MEDIA buttons together.

ONLINE/5   CAM/MEDIA

Battery or AC Adaptor **+** ONLINE/5 + CAM/MEDIA | POWER SW

Firmware Update

Please Insert Update Media in Slot B.

FIRMWARE_CHG2_ZIXI

5. Turn on the power and keep holding the 2 buttons until the message "Please Insert Update Media in Slot B" appears. Insert SD card to Slot B and update starts.
6. When completed, eject SD card, momentarily remove battery or AC adaptor to reset power.
7. When power is reapplied, verify Zixi is present from Menu > Network> Live Streaming > Streaming Server > Live Streaming Set > Server1 > Type. (Note: Both Zixi and SRT protocols cannot coexist in the same camera)

Firmware Update Complete

Streaming Server Set	
Alias	MPEG2-TS/UDP
Type	MPEG2-TS/TCP
Destination A	MPEG2-TS/RTP
Destination P	RTSP/RTP 6804
PCR Mode	ZIXI
	RTMP
	●Set ◄Cancel